

XOX Fair Usage Policy – on Mobile Data

1. This Fair Usage Policy sets out an acceptable level of conduct between XOX and its subscribers relating to the use of the Services. The Services herein is defined as the use of XOX's Internet Broadband, 3G and HSDPA Broadband and all data related services.

By accepting any of the XOX's Terms and Conditions for the services, you agree to be bound by this policy to ensure that you, as XOX's subscriber, will use the services responsibly and appropriately so as not to affect the usage of the other subscribers.
2. XOX may change the Policy from time to time without further notice to you. Please visit our website www.xox.com.my periodically to find out the changes to this policy. Any changes will automatically become effective from the date of posting on our website.
3. This policy also supplements the [XOX General Terms & Conditions](#).
4. XOX's network is a shared resource. The available bandwidth is shared by all subscribers active at any particular point in time. You agree to use the services in a considerate manner, which must not unfairly exploit the usage, undertake or perform any activity which may cause adverse effect to our services or other subscribers' use or access to the services.

For example, but not limited to, the services for reselling purposes, unreasonable bandwidth consumption, or accessing services which are prohibited under the Terms and Conditions for service or using unauthorized device.
5. Each subscriber's total usage per month shall NOT exceed the quota permitted by the respective packages (total upload and download usage). This is to ensure that no individual hogs the bandwidth at all times. XOX reserves its absolute discretion to manage the subscriber's usage by throttling his bandwidth to a much lower Internet connection speed or block the subscriber's internet usage to ensure fairness to all subscribers.
6. For those subscribers who violate this Policy, XOX may use its discretion to manage his bandwidth, suspend or terminate the Services (with or without notice to the subscriber).
7. In using the XOX Services, subscribers must conform to the laws of Malaysia and will not knowingly permit any illegal use or such use that will discredit XOX. Also, subscribers must not undertake any activity that has an adverse effect on the XOX services or its subscribers.
8. If you need to report any illegal or unacceptable use of the XOX services, please call to XOX Customer Service 1300 888 010.